

Outcomes

Assessing SPoC Impact

2018 Q1-Q3

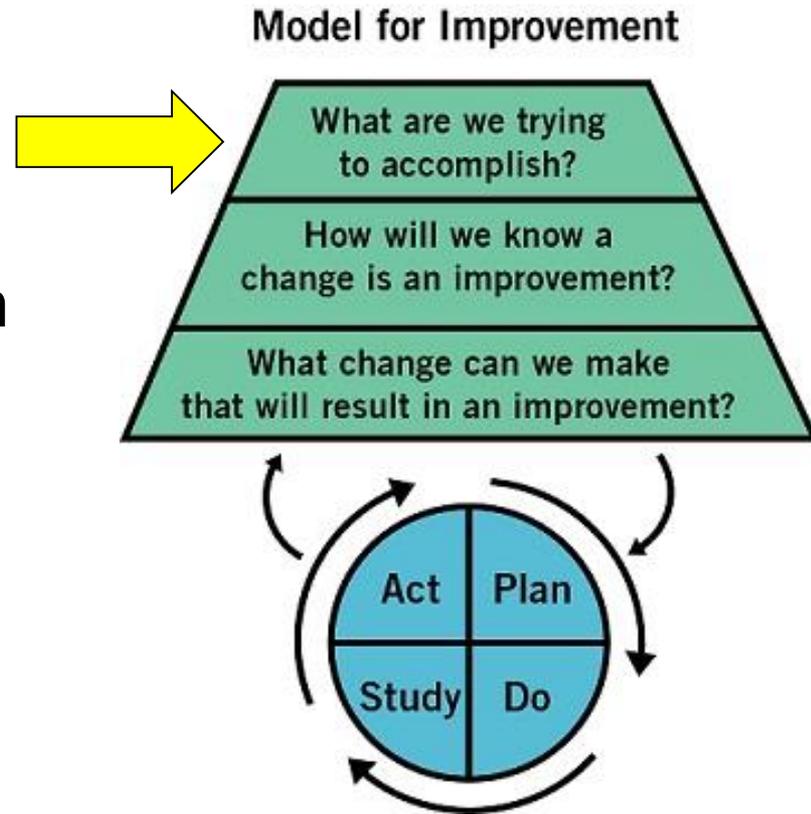
Survey Data Highlights

- Care team surveys
- Family surveys

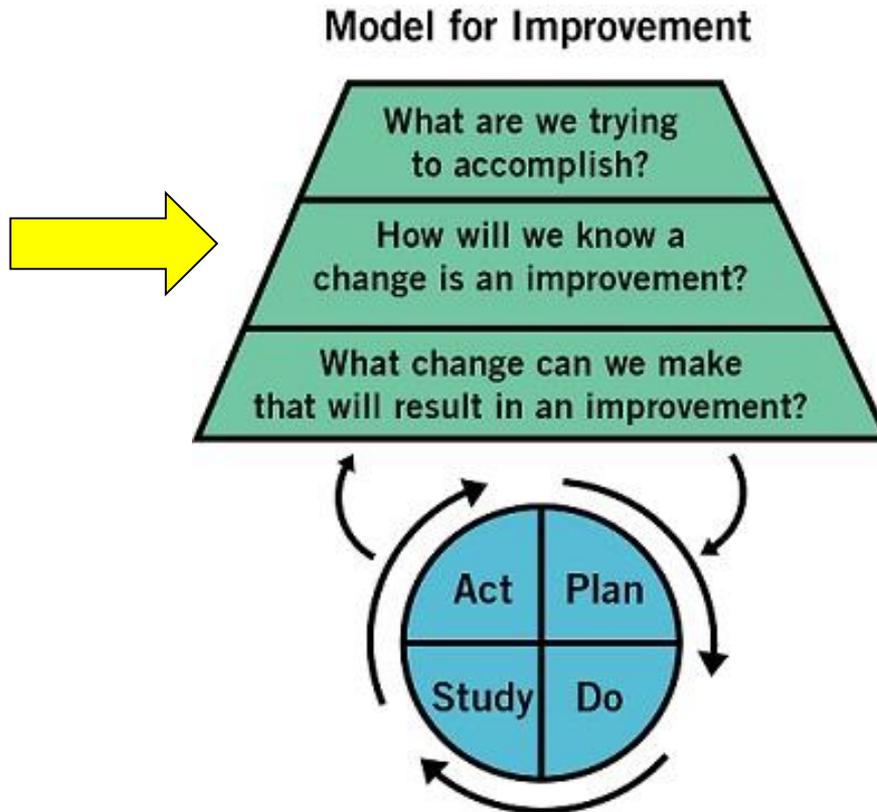


Aim

By December 31, 2018,
255 Shared Plans of
Care (SPoC) will be in
use by teams involved in
the Care Coordination
Learning Community.



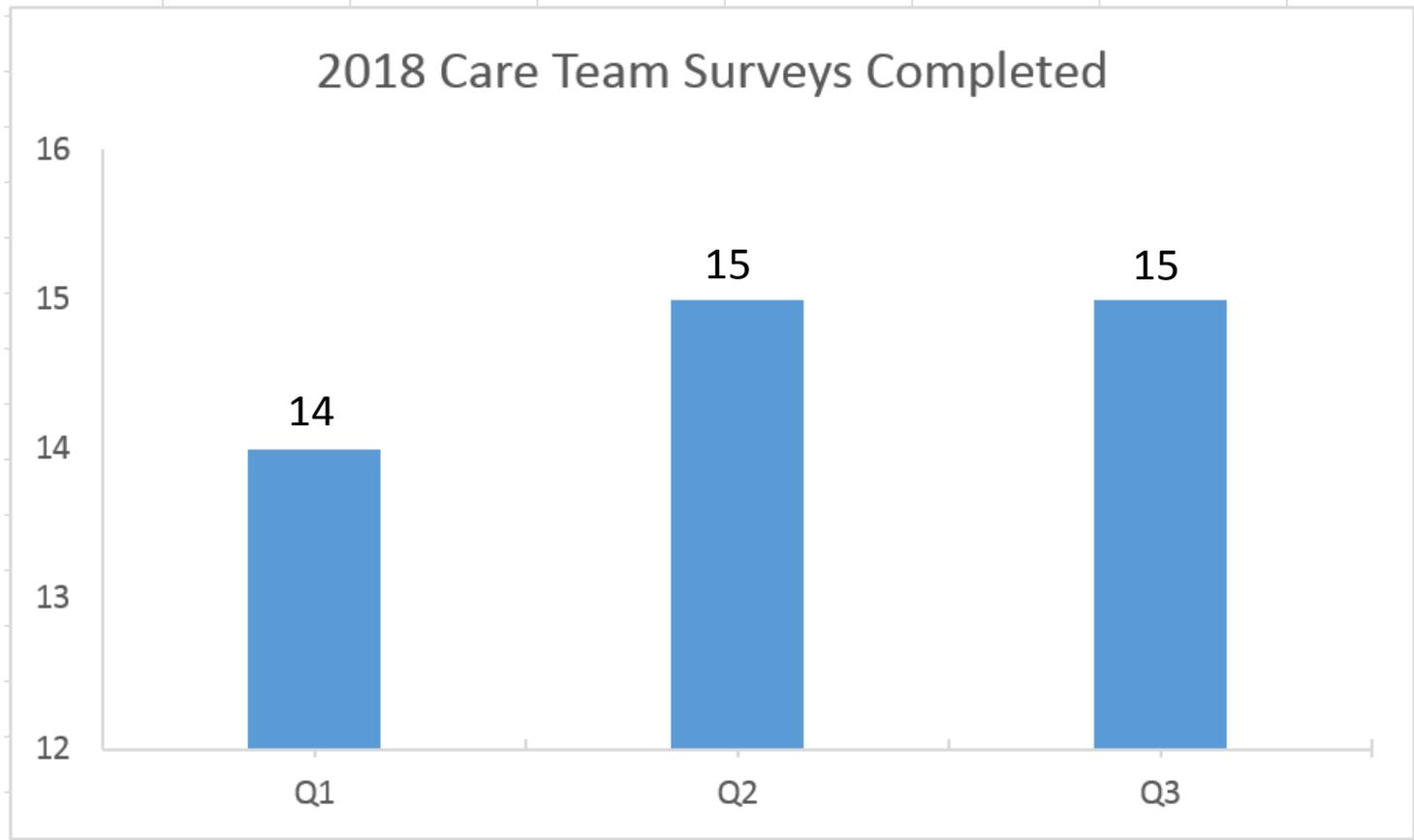
Measures



Measures

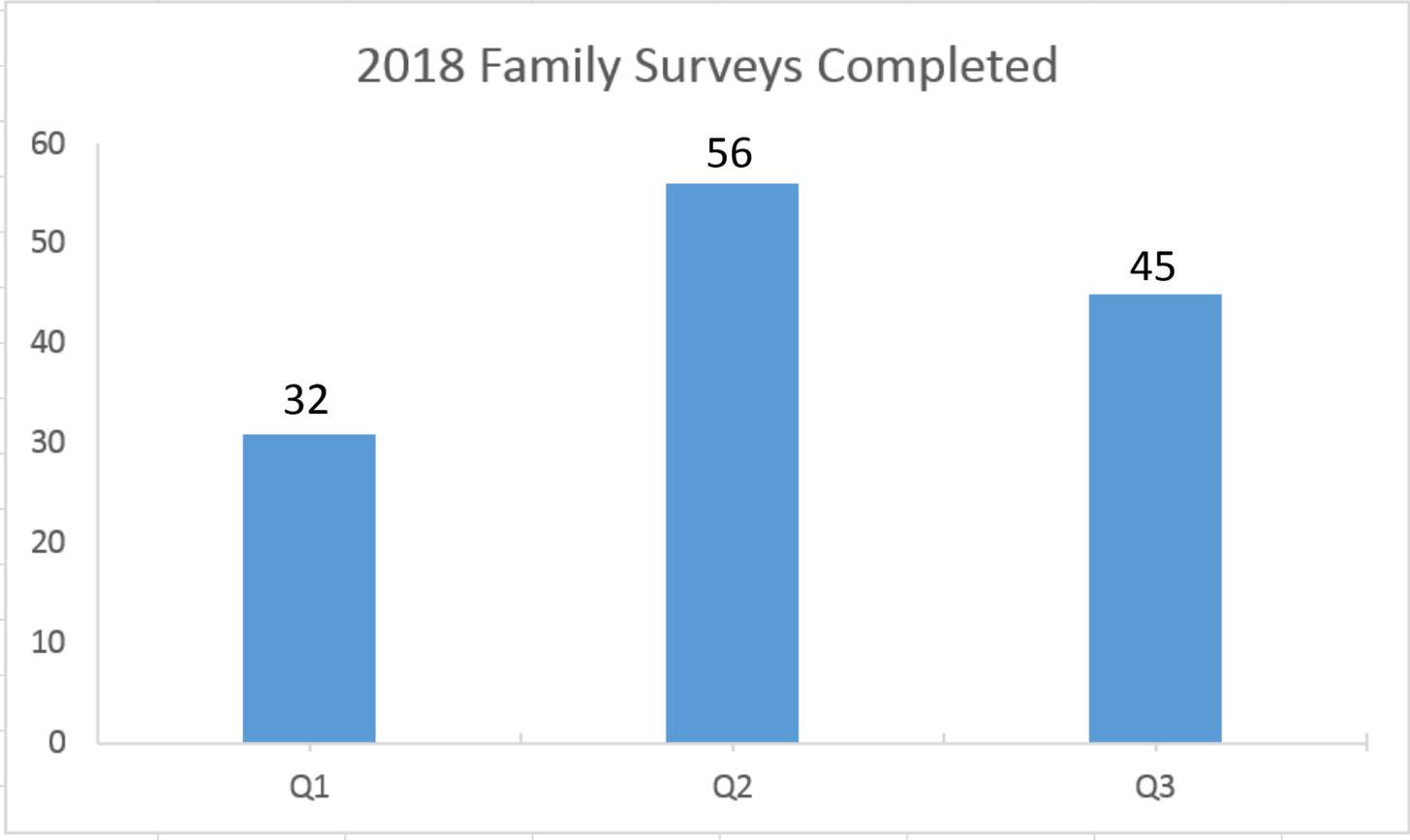
- 1. Number of SPoC in use by teams (Outcome)**
- 2. Percent of families agreeing/strongly agreeing the SPoC helps ensure more of their child's needs are met (Process)**
- 3. Percent of teams agreeing/strongly agreeing use of SPoC helps them better communicate with, partner with, and engage families (Process)**
- 4. Percent of teams agreeing/strongly agreeing use of SPoC helps them better coordinate care with health care system counterparts (Process)**
- 5. Number of teams participating in learning community calls, in-person meeting (Process)**
- 6. Percent of teams neutral/disagreeing/strongly disagreeing use of SPoC helps their team communicate more efficiently (Balancing)**

Care Team Surveys (Q1-Q3)



Source: care team surveys

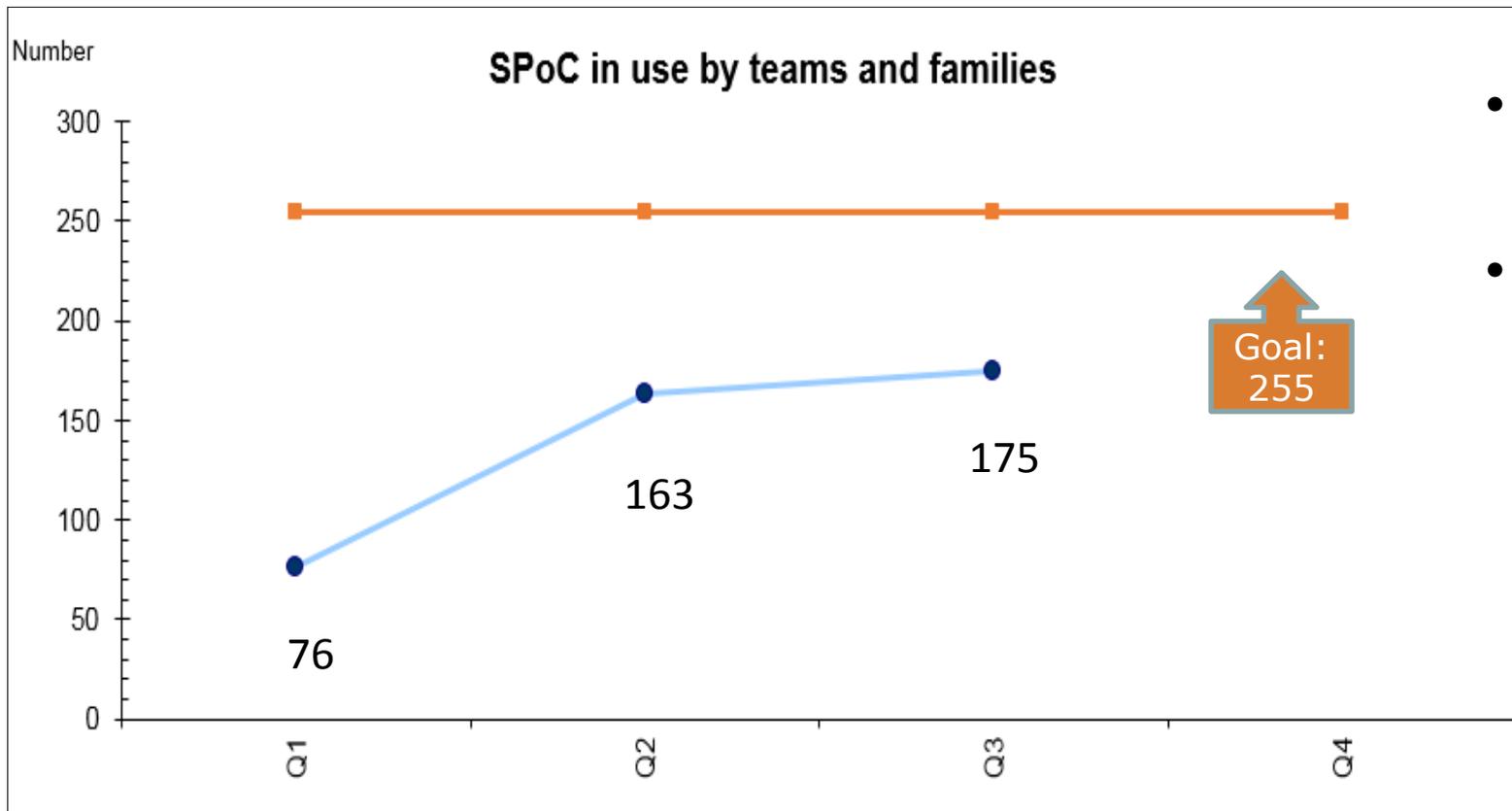
Family Surveys (Q1-Q3)



Source: family surveys

Number of SPoC in use

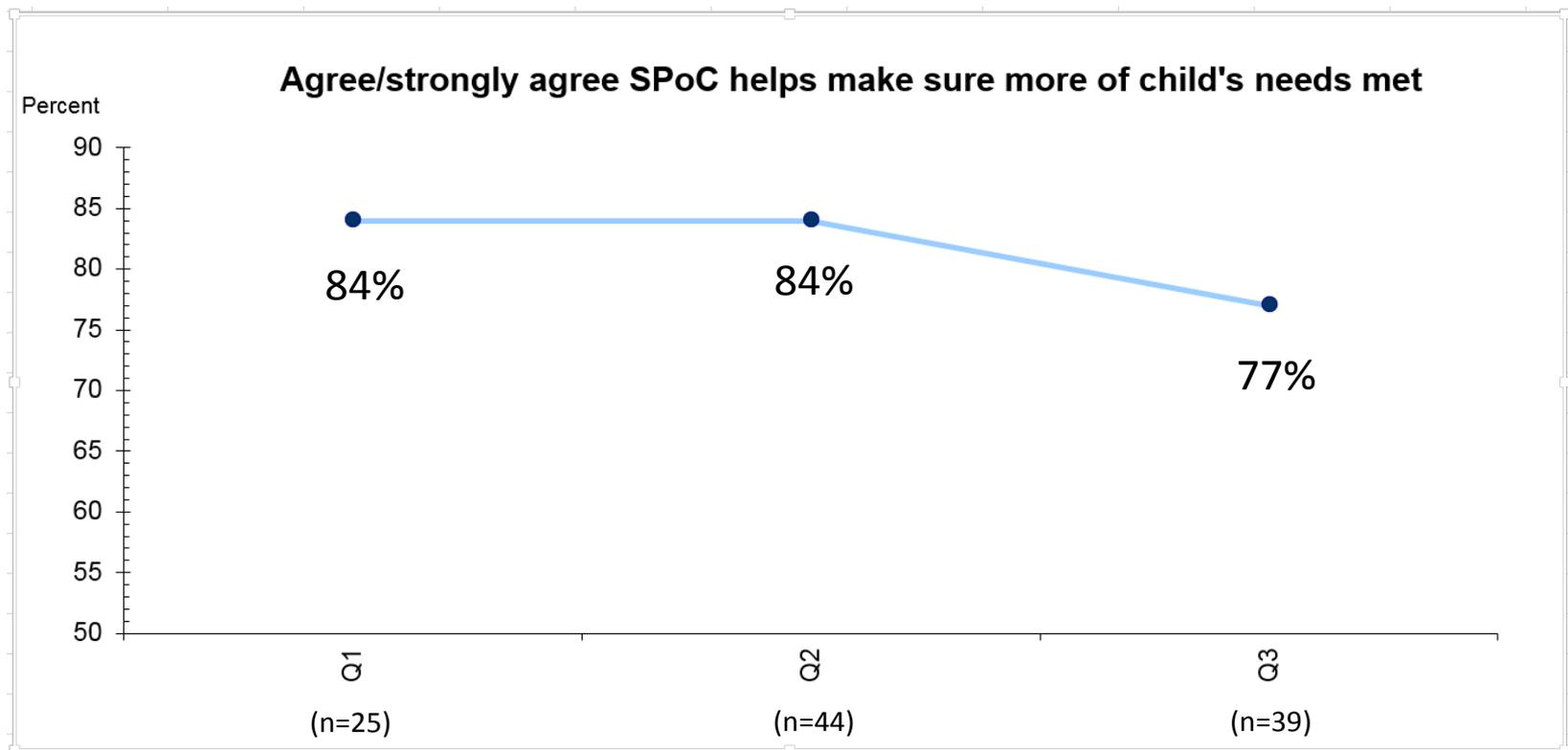
(Measure #1: Outcome)



- 175 SPoC in use
- 69% of the way toward goal of 255

Source: care team survey

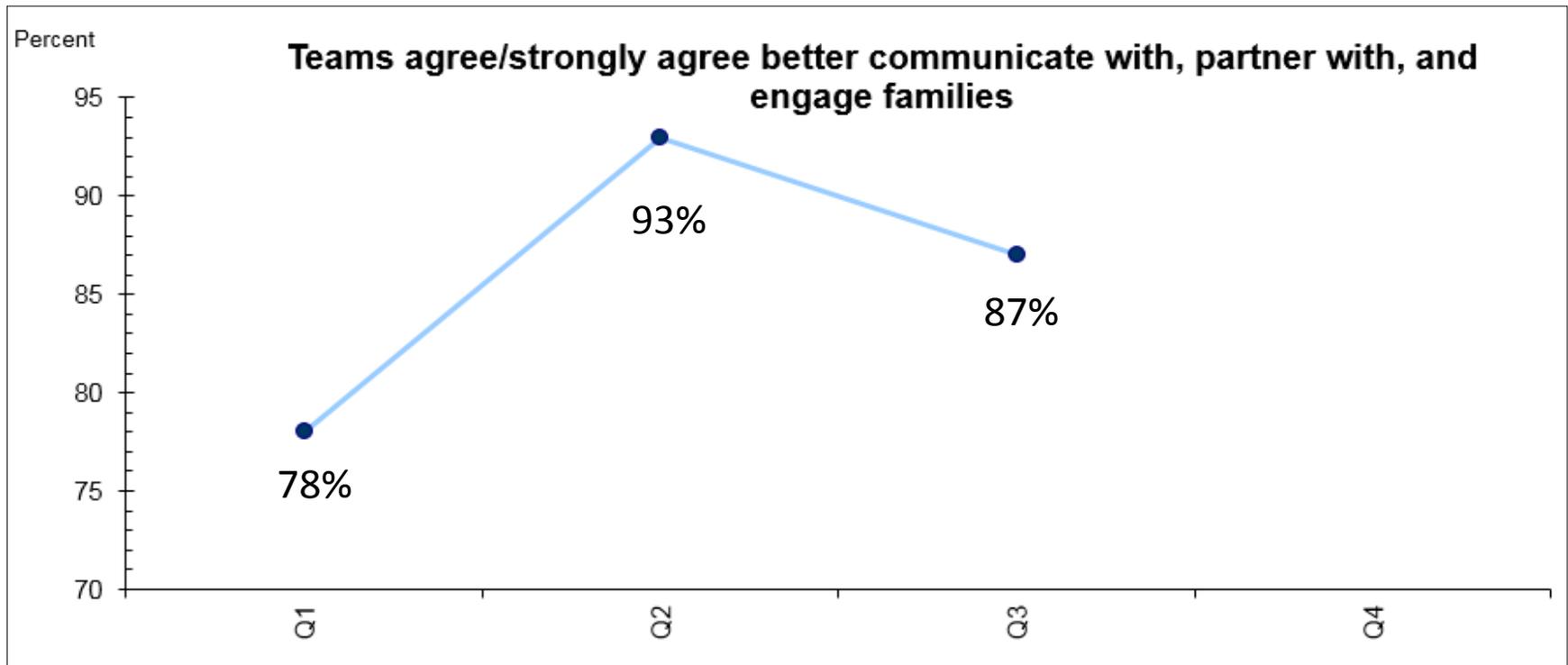
Impact on Ensuring More of Child's Needs are Met (Measure #2: Process)



Source: family survey

Communication with Families

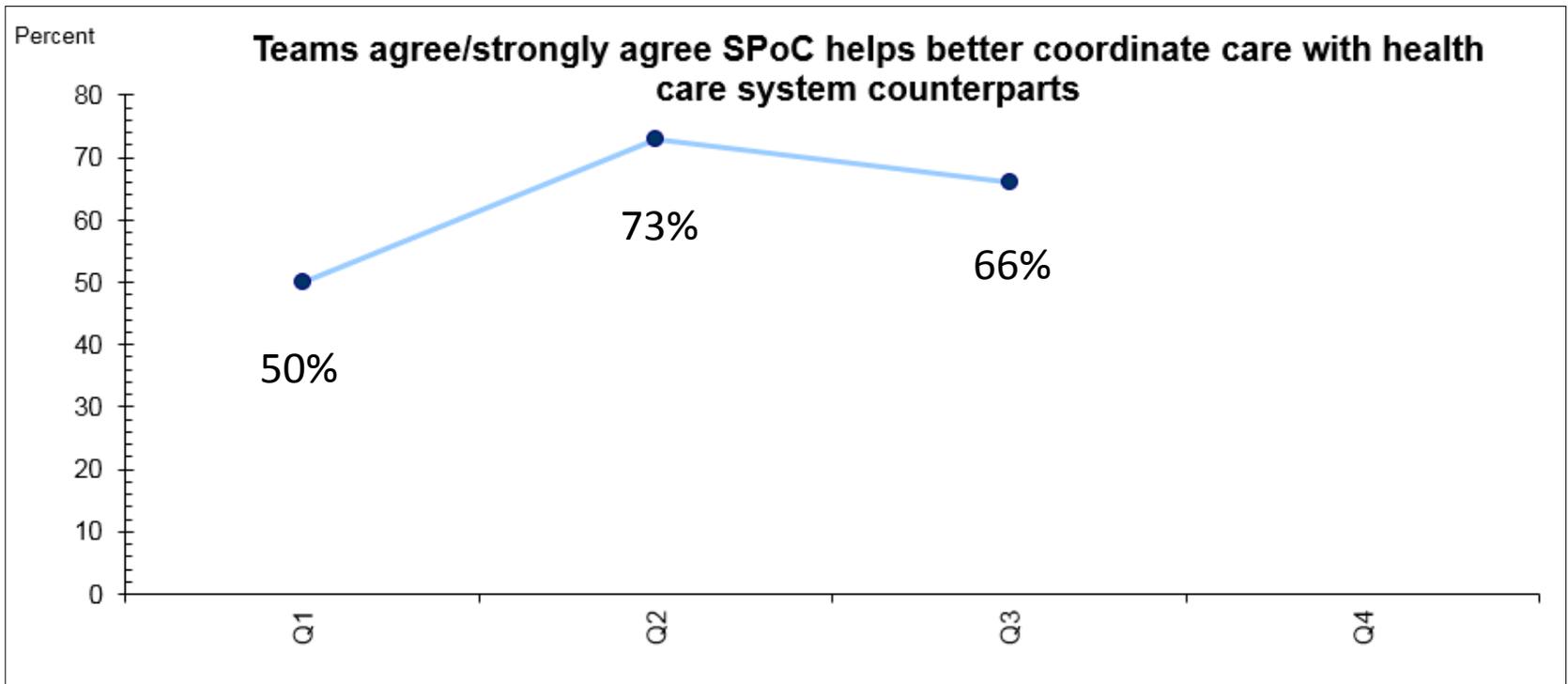
(Measure #3: Process)



Source: care team survey

Care Coordination in Health Care System

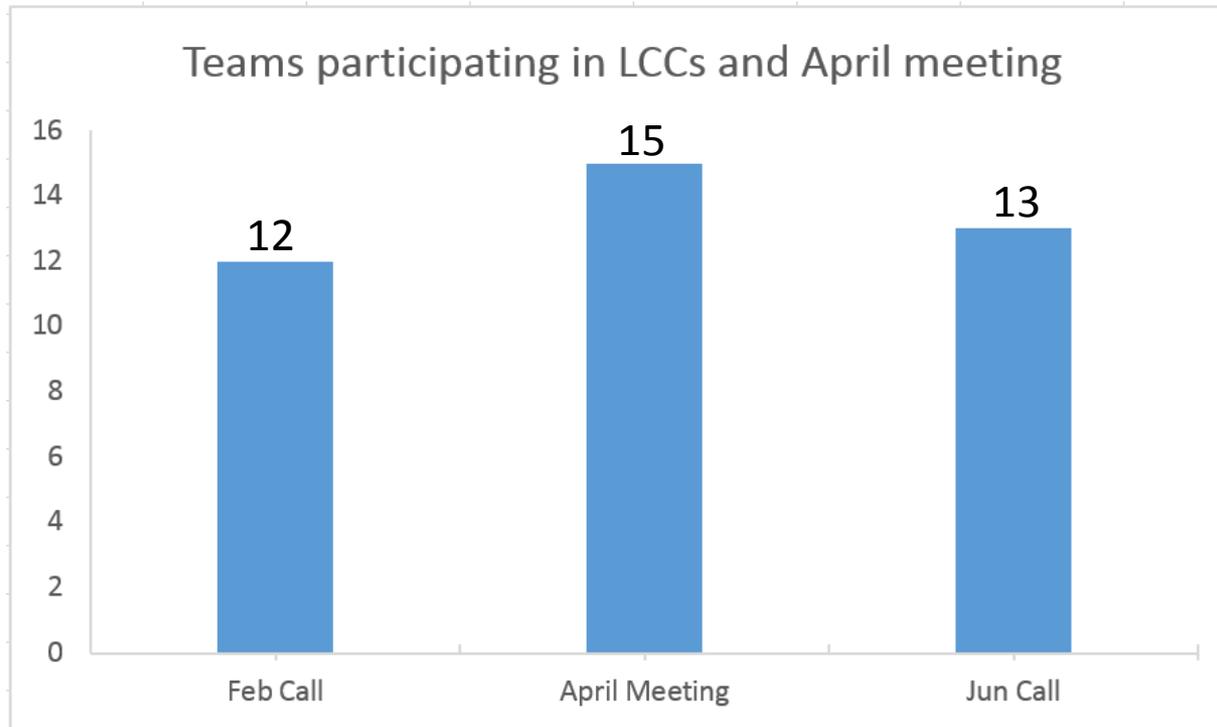
(Measure #4: Process)



Source: care team survey

Number of teams participating in calls & April meeting

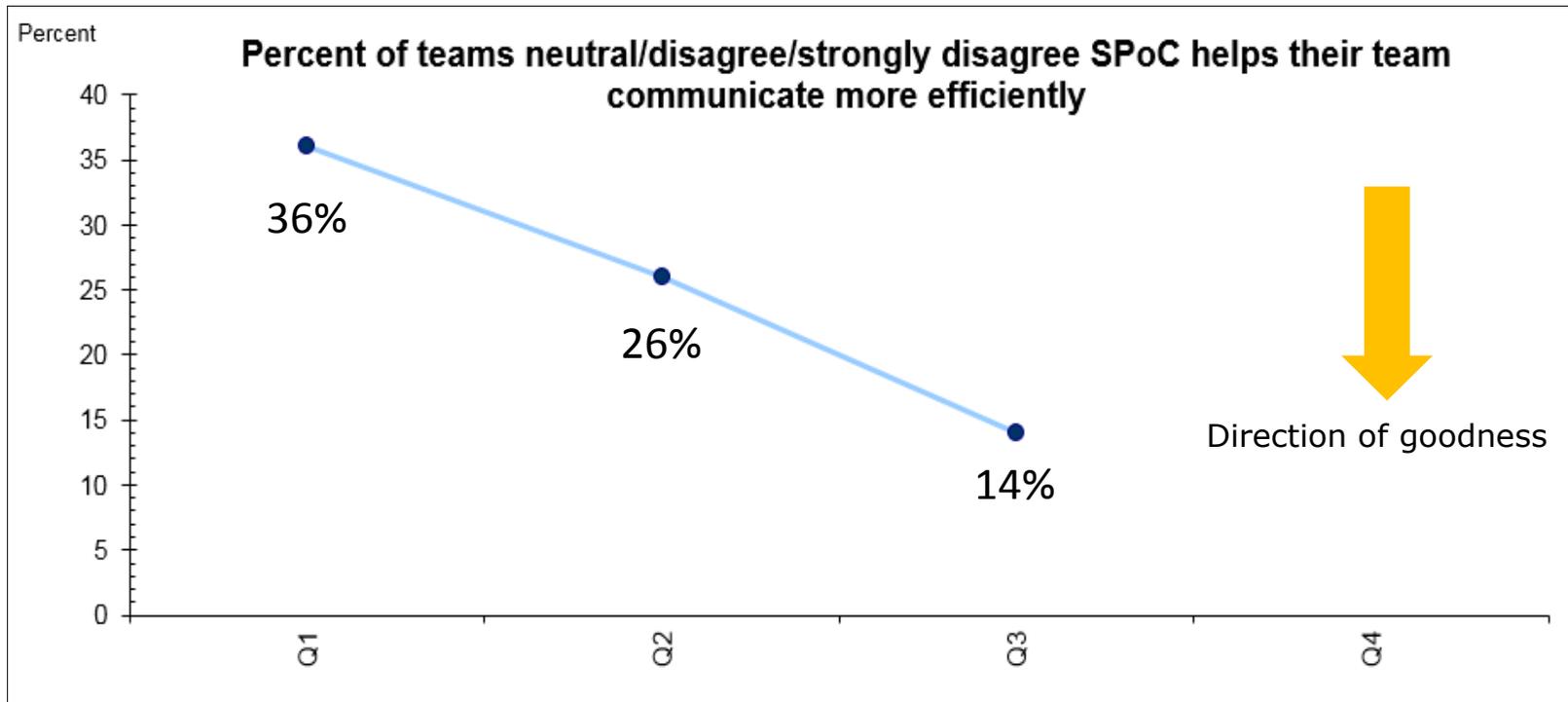
(Measure #5: Process)



Source: WISMHI attendance sheets

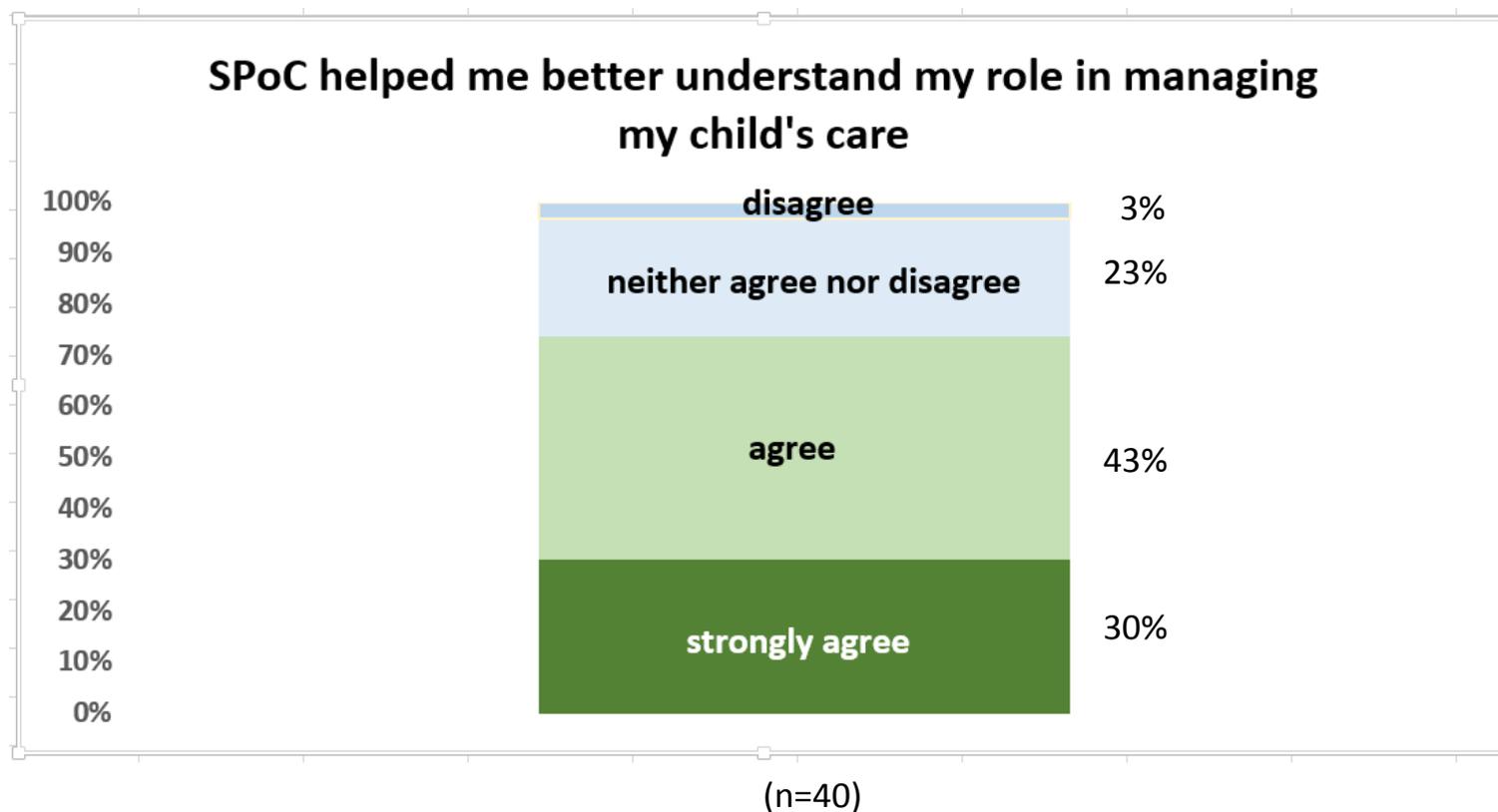
Efficiency of Team Communication

(Measure #6: Balancing)



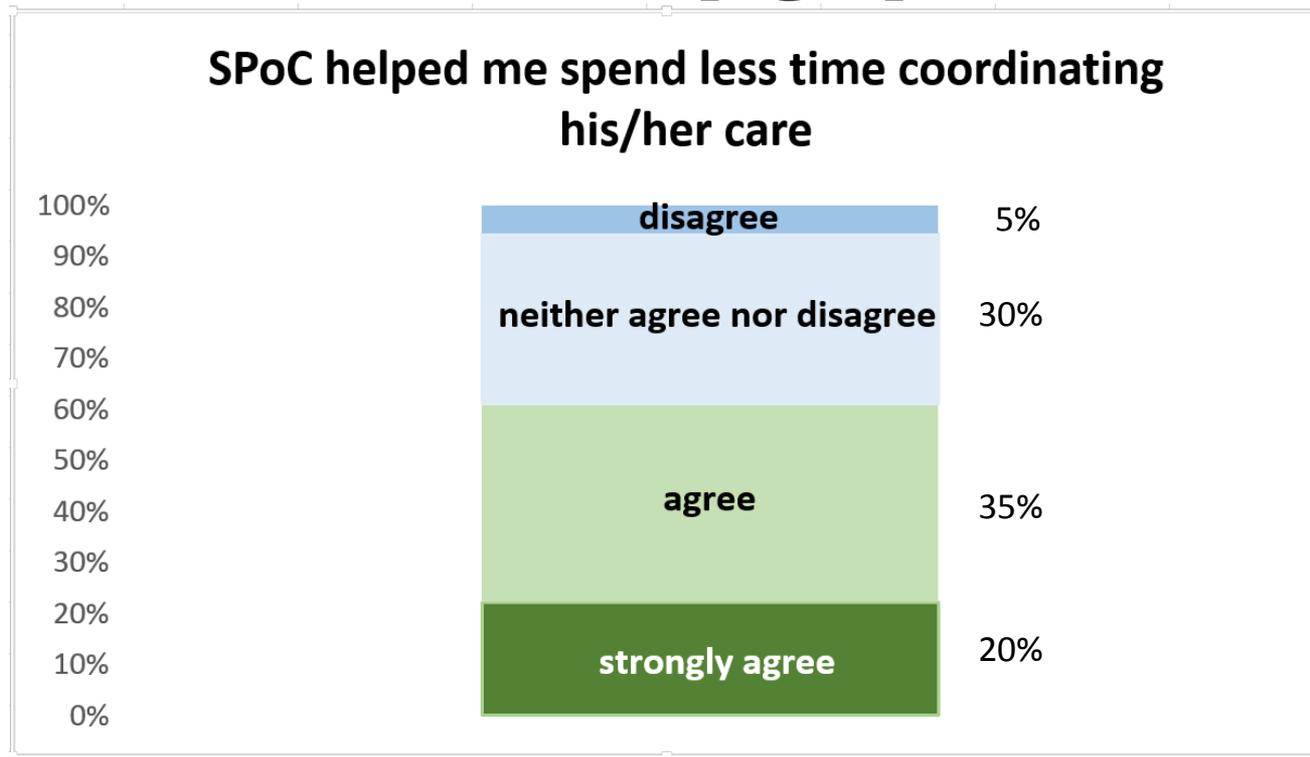
Source: care team survey

Families: SPoC helped me better understand my role (Q3)



Source: family survey

Families: SPoC helped me spend less time coordinating his/her care (Q3)



(n=40)

Source: family survey

Impacts of the SPoC in the Care Team's Words....

"It has helped to guide conversations with families and identify what is most important to them."

"This has stream lined communication between primary providers and other health care providers and mental health counselors."

Source: care team survey

Impacts of the SPoC in the Family's Words....

"It's a good tool to send to camps."

"It has helped my teenage daughter understand her disease and care better and begin to take more responsibility as she transitions to adult care."

"I do not have to worry about 'beating the ambulance to the emergency room' because the physician on call will have no idea how to handle my child."

Project Team Discussions

- **What has your team learned?**
 - Challenges, benefits?
- **Sustainability**
 - How do you plan to continue or expand the work of your project after this year?





Reminders

- **Oct 19:** CYSHCN Tribal Health Center signed work plan due
- **Nov 1:** MOC Part 4 credits (Colleen will send email to interested pediatricians)
- **Nov 16:** Completed applications for 2019 SPoC QI grant opportunity due
- **Jan 4:** Q4 surveys due
- Complete evaluation for today's call

Thank you!

Questions?



Follow updates on the project webpage
(www.wismhi.org/wismhi/Resources/Resources-for-Care-Coordination-Project-Teams)

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