

2019 Quality Improvement Teams and Focus Populations

Amery Hospital and Clinics

Children with emotional/behavioral disorders

Bad River Tribal Health Center

Youth in foster care due to opiate-addicted parents

Children's Hospital of Wisconsin-Complex Care Clinic

Children with medical complexity (CMC) who are 12 yrs old or older who are currently enrolled in the program

Children's Hospital of Wisconsin/MCW-Rheumatology Clinic

Newly diagnosed children/adolescents with chronic rheumatic disease

Forest County Potawatomi Health and Wellness Center

Children or youth who are diagnosed with global developmental delays and/or Autism Spectrum Disorder

Gerald L. Ignace Indian Health Center

Children diagnosed with ADHD

Lac Courte Oreillas Community Health Center

Children with special health care needs receiving care outside of the agency

Peter Christensen Health Center

Children with chronic special health care needs including behavioral health

Prevea Health Pediatrics

Pediatric rheumatology patients

St. Croix Tribal Health Center

Native American children with special health care needs being served by St. Croix Tribe

Sokaogon Chippewa Health Clinic

Children with medical complexity/behavioral health

Stockbridge-Munsee Health and Wellness Center

Children with asthma (0-18 yrs old)

UW Health-AFCH Pediatric Complex Care Program (Ehlenbach team)

Children with medical complexity who are enrolled in the program

UW Health-AFCH Pediatric Complex Care Program (Sodergren team)

Children with medical complexity who are enrolled in the program ages 12-21

Waisman Center New Born Follow-up Clinic

Children less than 36 months of age who spent time in neonatal intensive care units



Advancing Family-Centered Care Coordination for Children and Youth with Special Health Care Needs utilizing a Shared Plan of Care

2019 QI Projects Summit

April 23, 2019 8:00 am – 3:00 pm

8:00 – 8:30 am	Registration & light breakfast
8:30 – 9:00 am	Welcome & Overview of Time Together Sharon Fleischfresser, MD, MPH WI Children and Youth with Special Health Care Needs Program (Mendota/Monona)
9:00 – 10:15 am	Coordinating Care in an Uncoordinated World Rebecca Baum, MD, Nationwide Children's Hospital (Mendota/Monona)
10:15 – 10:30 am	Break
10:30 – 11:15 am	Breakout Sessions – Focus Areas <i>(project team members assigned sessions)</i> <ul style="list-style-type: none"> Using the Care Coordination Measurement Tool Colleen Lane (Two Lakes) Youth Health Transition Anne Bradford Harris, PhD, MPH, RD; Tim Markle (Yahara) Promoting Family Understanding of Medical Home Becky Burns, MSSW (Koshkonong) Promoting Family Understanding of Care Coordination Brigit Frank (Mendota/Monona)
11:25 – 12:15 pm	Coordinating Care in an Uncoordinated World: Discussion at the Practice Level Rebecca Baum, MD (Mendota/Monona)
12:15 – 1:00 pm	Lunch & Networking (Wingra)
1:00 – 1:55 pm	Family and Youth Engagement Barbara Katz, Family Voices of Wisconsin Robin Mathea, Parent to Parent of Wisconsin Tim Markle, Southern Regional Center for CYSHCN UW Health-AFCH Pediatric Complex Care clinician and family member (Mendota/Monona)
2:00 – 2:45 pm	Learning Communities and Quality Improvement: PDSAs and Life QI Geeta Wadhvani, MPH, RN, BSN; Dana Fischer, CHES Children's Health Alliance of Wisconsin (Mendota/Monona)
2:45 – 3:00 pm	Wrap Up & Next Steps Sharon Fleischfresser, MD, MPH (Mendota/Monona)

Keynote Speaker



Rebecca Baum, MD

Dr. Rebecca Baum is Chief of Developmental and Behavioral Pediatrics at Nationwide Children's Hospital and an associate professor of Pediatrics at The Ohio State University. She has led several clinical, educational, research, and quality improvement efforts at the state and national levels focused on improving care for children with special health care needs.

Dr. Baum received her medical degree from the University of Pennsylvania and completed her residency and served as chief resident at the Children's Hospital of Pittsburgh. Dr. Baum completed a fellowship in Developmental and Behavioral Pediatrics at Nationwide Children's Hospital after practicing as a primary care physician in central Pennsylvania. She is a member of the American Academy of Pediatrics' Committee on Psychosocial Aspects of Child and Family Health and the executive committee of the Section on Developmental Behavioral Pediatrics. Prior to her role as Division Chief, Dr. Baum served as an associate medical director for Partners for Kids, an accountable care organization affiliated with Nationwide Children's Hospital.

Learning Objectives

1. *Coordinating Care in an Uncoordinated World* with Dr. Baum:
 - Explain a potential financial model for care coordination
 - Describe the role of the shared plan in facilitating effective care coordination
 - Recognize the importance of families in developing a shared plan of care
2. *Coordinating Care in an Uncoordinated World: Discussion at the Practice Level* with Dr. Baum :
 - Describe methods of identifying a target population for care coordination
 - Identify strategies to recognize and manage barriers to change when using a shared plan of care
 - Recognize how the shared plan of care can be used effectively outside of the clinic
3. Discuss activities and share goals associated with your team's selected focus area:
 - Care Coordination Measurement Tool
 - Strategies to support youth health transition
 - Family understanding of medical home
 - Family understanding of care coordination
4. Discuss how to engage families, youth with the Shared Plans of Care process and in the QI project team
5. Apply QI techniques and strategies to advance family-centered care coordination for CYSHCN using Shared Plans of Care
6. Network with professionals, families, other health care teams working to advance family-centered care coordination, and collaborators from WI's CYSHCN programs that are able to support families and teams for the QI project

Breakout Sessions – Focus Areas

10:30-11:15 am

Project team members, including family representatives, attend indicated session based on your team's selected focus area. All other professionals may choose a session to attend.

■ Focus Area: Using the Care Coordination Measurement Tool (CCMT)

Location: Two Lakes Ballroom

Presenter: Colleen Lane

Project Teams:

- Bad River Tribal Health Center
- Children's Hospital of Wisconsin/MCW-Rheumatology Clinic
- Forest County Potawatomi Health and Wellness Center
- Prevea Pediatrics
- St. Croix Tribal Health Center
- Stockbridge-Munsee Health and Wellness Center
- UW Health AFCH-Pediatric Complex Care (Ehlenbach team)
- UW Health-Waisman Center, Newborn Follow-up Clinic

■ Focus Area: Youth Health Transition

Location: Yahara

Presenter: Anne Bradford Harris, Tim Markle

Project Teams:

- Children's Hospital of Wisconsin-Complex Care Program
- Children's Hospital of Wisconsin/MCW-Rheumatology Clinic
- UW Health AFCH-Pediatric Complex Care (Sodergren team)

■ Focus Area: Promoting Family Understanding of Medical Home

Location: Koshkonong

Presenter: Becky Burns

Project Teams:

- Gerald L. Ignace Indian Health Center
- Peter Christensen Health Center
- Sokaogon Chippewa Health Clinic

■ Focus Area: Promoting Family Understanding of Care Coordination

Location: Mendota/Monona

Presenter: Brigit Frank

Project Teams:

- Amery Hospital and Clinic
- Lac Courte Oreillas Community Health Center